

# Implementation of Nursing Peer Review

Community Hospital  
McCook, Nebraska



## Process of Identifying Need

- Nurse Leaders identified interest from TWIV meeting
- How to manage risks/patient outcomes in non-threatening, safe environment





## Process Improvement Methods

- Nurse Leaders involved in brainstorming
- Plan, Do, Check, Act methodology utilized
- Objectives of clinical quality, patient safety, care documentation
  - Confidentiality
  - Legal considerations



## Results

- System process changes
  - Deficiencies in policy
    - New permanent committee formed
  - Communication
    - Communication thread flows through primary nurse, supervisor, provider
  - Documentation
    - Emphasize documenting events in the EHR using SBAR format





## Results, continued

- Maturity of Committee
  - Not only seeing system and process gaps
    - Refining observations beginning to point out trends in nursing behavior
      - Referred to appropriate Nursing Director for follow-up



## Lessons Learned

- Nursing Empowerment
  - Role modeling
  - Elevating nursing practice
- Improves patient outcomes
- Overall patient satisfaction





## Replicability

- Customize to fit your organizations' culture
  - Create a plan
  - Gather resources
  - Map the process
- Applicable, achievable, attainable



## Sustainability

- Listen to the voice of Nursing Peer Review
  - Improves standards
  - Patient outcomes
  - Exceptional Patient care
  - Achieve and surpass the vision statement of a widely recognized leader in excellent healthcare services

